SMARTEVALS LLC ACCESSIBILITY CONFORMANCE REPORT INTERNATIONAL EDITION

BASED ON VPAT® VERSION 2.5

NAME OF PRODUCT/VERSION: SmartEvals Assessment Software Suite

REPORT DATE: November 12, 2025

PRODUCT DESCRIPTION: SmartEvals is a web application for data collection, survey administration, and data analysis at higher education institutions. The SmartEvals suite consists of two major product modules, including SmartEvals Course Evaluations and DropGuard Early Warning System, as well as supplementary survey products that can be used in concert with either product.

CONTACT INFORMATION: SmartEvals Customer Support

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NOTES: This report supersedes an earlier version of SmartEvals' Accessibility Report VPAT 2.4 released November 2023.

EVALUATION METHODS USED: SmartEvals used a combination of manual accessibility compliance testing, third-party scanning tools (e.g. http://achecker.ca/checker), browser extensions (e.g. WAVE Evaluation Tool) and internal audit processes in the preparation of this report.

APPLICABLE STANDARDS/GUIDELINES

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

TERMS

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 REPORT

Tables 1 and 2 also document conformance with:

- EN 301 549: Clause 9 - Web, Sections 10.1-10.4 of Clause 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Clause 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Clause 12 – Documentation
- Revised Section 508: Clause 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Clause 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: All non-text content has a text alternative that serves the equivalent purpose of the non-text element. Electronic Docs: Users can download reports from SmartEvals in PDF format. Depending upon the export choices of the user, reports may include text-based data tables and/or graphic bar and pie charts. All graphic charts use text labels to indicate variables and data values.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals makes limited use of pre-recorded media for training tutorial purposes. All such content has both an audio and a video component. SmartEvals also provides equivalent information in the form of a written text-based help guide, and direct transcripts are available on request.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals makes limited use of pre-recorded audio/video media for training tutorial purposes. All video content includes captions.

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals makes limited use of pre-recorded audio/video media. This media is accessible from the SmartEvals website for training tutorial purposes. SmartEvals makes equivalent information available in the form of a clearly labeled text-based help guide.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals uses text content to convey nearly all information, data structures and relationships. Markup language is optimized for access by common assistive technologies such that data relationships are programmatically determinable. Electronic Docs: Users can download reports from SmartEvals in PDF format. Depending upon the export choices of the user, reports may include text-based data tables and/or graphic bar and pie charts. All graphic charts include alt text labels.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Partially Supports Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals employs structural elements to ensure that any meaningful sequences in content are programmatically determinable. Electronic Docs: Most PDF documents available through the SmartEvals website are formatted with the correct tab order, but some report exports are not tagged.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: All buttons and interactive elements provide textual identification to facilitate understanding and operation without sole reliance on sensory characteristics (e.g. color, size, location, sound, etc.).
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals provides text cues for any content where color difference is used to convey a relationship or action. Additionally, SmartEvals' default style settings have a minimum contrast ratio of 3:1, and the site is also equipped with a built-in checker to alert users of inadequate contrast when administrative users attempt to apply custom color schemes.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: The SmartEvals web application does not use any audio elements that play automatically. Audio elements are used only in videos that play upon user request.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: Content is operable through a keyboard interface, with no requirement for specific keystroke timing.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: Users can navigate SmartEvals using a keyboard interface. Standard tab and arrow keys can be used to navigate without "trapping" focus in a subsection of content.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals does not use its own keyboard shortcuts.

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	SmartEvals does not employ any content that sets time limits of less than 20 hours.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals does not employ any moving, blinking, or scrolling elements.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals does not contain any flashing content. All content displays below recommended thresholds for flashes and red flashes.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: Any pages that contain blocks of repeated material and/or lengthy content is presented with links, heading elements, and/or collapsible menus to facilitate navigation.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: All web pages across the SmartEvals application utilize the title element with descriptive text to convey the content displayed on the page. Electronic Docs: Documents downloaded from SmartEvals include descriptive file names. When downloaded to PDF, the file includes a descriptive title in the document properties metadata.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: All interactive elements are logically organized to ensure an intuitive and predictable tab order. Focus order for each page has been manually tested by SmartEvals staff using keyboard navigation.

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: All links and buttons use descriptive words or phrases that clearly explain the purpose or function of the link.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals does not require use of multipoint gestures (e.g. pinch-to-zoom) for content navigation. All navigation that utilizes path-based gestures (e.g. scrolling) can be operated with single-point activation.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: The down-event of the pointer is not used to execute functions in SmartEvals. When a pointer control is pressed in error, the user may cancel by moving the pointer away from the control before releasing.

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: All buttons include a visible text label and an accessible name that describes the function of the button.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	SmartEvals does not use any motion-activated inputs.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals uses HTML attributes to identify the page language. Electronic Docs: SmartEvals allows users to download certain files and reports from the application in PDF format. All PDF files utilize file properties to specify the default document language.

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: Changes of context are triggered only by specific actions on the part of the user, such as by clicking a Submit button to initiate submission of a survey form. User may shift focus to an element without activating a change of context.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: Changes of context are triggered only by specific actions on the part of the user, such as by clicking a Submit button to initiate submission of a survey form. User may shift focus to an element without activating a change of context.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: The location of help resources is consistent across all web pages. Human contact details and self-help tools are located in the header menu and footer sections of each page.

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals provides automated error detection when a user does not complete required form fields. When this occurs, SmartEvals displays warning text to explain the error and identify any affected form fields.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: All content that requires user input is presented with labels and/or instructions that clearly describe the necessary user input.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: Wherever possible, SmartEvals auto-populates fields with stored data (i.e. users are not asked to provide data for fields that are imported from existing databases).

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals uses properly-formed start and end tags for HTML and XML.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals uses standard HTML controls that allow programmatic determination of name and role for users of assistive technology. This includes the use of both ARIA and native HTML label elements. SmartEvals does not allow users to develop/script their own interface elements.

TABLE 2: SUCCESS CRITERIA, LEVEL AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	SmartEvals does not broadcast synchronized media.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals makes limited use of pre-recorded audio/video media for training tutorial purposes. Visual content conveyed by the video track is detailed in the standard audio track.
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals content can be displayed in both landscape and portrait orientation.

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	SmartEvals does not collect personal information by means of user input fields.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals' default color schemes have a contrast ratio of at least 4.5:1 (or 3:1 for large-scale fonts of 18pt or more). SmartEvals also supports browser extensions that display content in high contrast mode. Users with Administrator role access may apply custom color schemes that are visible to end users. These tools include a built-in checker that will warn the Administrator if they attempt to apply insufficient contrast settings.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals uses a liquid layout that allows for resizing web pages to 200% (or more) without loss of content or functionality.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals uses text to convey information rather than images of text. All images include a text alternative.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals employs a responsive web design that automatically reflows page content to fit the width of the user's browser window. When accessed at high zoom settings, SmartEvals displays content in a single column layout that supports single dimension scrolling with no loss of content or functionality. Exception: SmartEvals employs some large data tables that may require both vertical and horizontal scrolling. Users can choose to display fewer columns at once if they wish to limit horizontal scrolling.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals' default settings have a minimum contrast ratio of 3:1 for all non-text components against adjacent color(s). Exception: Colors/themes may be modified by administrative users. To prevent against insufficient contrast, SmartEvals provides an automatic testing tool that warns the user of insufficient contrast ratios before applying the change.

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals supports text spacing overrides with no loss of content or functionality. SmartEvals manually tests text spacing metrics using browser plugins to verify proper display and readability.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: There is no hoverable content in SmartEvals' Student view. The experience for other roles (Instructor, Admin, etc.) employ some elements that display on hover/focus (e.g. header menu). All content that appears on focus is dismissible, hoverable, and persistent.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals provides multiple ways for users to find and navigate to each web page, including: (1) a Header Menu, which is displayed on every page, and includes a search function and links to all pages available to the user; (2) Home Page links to each page; (3) Page-specific links to related pages or tools; and (4) a Table of Contents within the provided user help guides.

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals uses descriptive headings to facilitate navigation. SmartEvals also uses descriptive labels for buttons or other controls.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals uses CSS code to add color highlights and borders to content upon receiving focus. Colors for buttons and other elements can be customized by users with administrator privileges.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: All focusable components are always at least partially visible to users, including at high zoom settings.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: SmartEvals does not require any dragging movements for user actions.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: SmartEvals uses large buttons and focus areas with adequate spacing.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals uses lang attributes to identify the language of any elements that differ from the page language. Electronic Docs: PDF files utilize language tags to specify sections of the document that differ from the document language (if any).
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals presents repeated elements in the same relative order. Each page includes a header menu that presents navigation links to all other pages, as well as search and help tools. Electronic Docs: PDF exports/file downloads include consistent page numbering.

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals uses consistent interactive elements across all web pages. This includes consistent buttons, icons, and text alternatives.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals provides automated error detection when a user does not complete required form fields. When this occurs, SmartEvals displays warning text to explain the error and identify any known corrective actions. Requirements for specific formats and values only apply to certain system administration functions, and are not therefore applicable to the end-user experience. Where such data entry is applicable, SmartEvals provides text-based warning messages and reports that describe detected data validation errors and offers suggestions for correction.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	SmartEvals does not process transactions that require users to make legal commitments or financial transactions. Regardless, SmartEvals allows users to check inputs prior to submission, and incorrect entries can generally be corrected either by the user directly, or by an administrator.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: SmartEvals simplifies logins both by allowing users to paste passwords and by allowing the use of password managers. Client institutions may also choose to enable SSO authentication to simplify the login process
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: SmartEvals provides automated error detection when a user does not complete required form fields. When this occurs, SmartEvals displays warning text to explain the error and identify any known corrective actions.

REVISED SECTION 508 REPORT

Notes:

CHAPTER 3: FUNCTIONAL PERFORMANCE CRITERIA (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	SmartEvals uses HTML/WAI-ARIA attributes to label user interface elements to support use with assistive technologies that do not require user vision.
302.2 With Limited Vision	Supports	SmartEvals supports magnification (e.g. browser zoom), as well as text reflow and single-column displays for users with a reduced field of vision.
302.3 Without Perception of Color	Supports	User perception of color is not required for operation of user interface elements. Certain graphical reports use color to convey meaning; however, these reports include alternative text descriptions and labels as an additional method of conveying information.
302.4 Without Hearing	Supports	SmartEvals' use of audible elements is limited to video tutorial content, all of which include captions and/or text alternatives that do not require user hearing.
302.5 With Limited Hearing	Supports	SmartEvals' use of audible elements is limited to video tutorial content, all of which support volume control, captions, and/or text alternatives to allow users to make use of limited hearing.
302.6 Without Speech	Not applicable	SmartEvals does not require speech input.
302.7 With Limited Manipulation	Supports	SmartEvals does not require fine motor control or simultaneous actions.
302.8 With Limited Reach and Strength	Supports	SmartEvals supports keyboard operation to facilitate use with limited reach and limited strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	All interactive elements on SmartEvals are designed for consistent navigation and consistent identification to facilitate use with limited cognitive, language and leaning abilities.

CHAPTER 4: HARDWARE

Notes: "Chapter 4: Hardware" is not applicable to SmartEvals because SmartEvals is a browser-based web application. Tables containing criteria 401 through 415 are therefore omitted from this report.

CHAPTER 5: SOFTWARE

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.2 section	See information in WCAG 2.2 section
502 Interoperability with Assistive Technology	*Heading cell – no response required*	*Heading cell – no response required*
502.2.1 User Control of Accessibility Features	Supports	SmartEvals supports user control of accessibility features, including the ability to zoom, and display/hide captions.
502.2.2 No Disruption of Accessibility Features	Supports	SmartEvals is compatible with operating system and browser accessibility features as configured by the user.
502.3 Accessibility Services	*Heading cell – no response required*	*Heading cell – no response required*
502.3.1 Object Information	Supports	SmartEvals provides textual identification to describe user interface elements (see WCAG 1.3.3).
502.3.2 Modification of Object Information	Supports	User-adjustable states and properties can be set programmatically, including through assistive technology.
502.3.3 Row, Column, and Headers	Supports	SmartEvals uses HTML and ARIA object attributes to ensure that data table content (including rows, columns, and headers) are programmatically determinable.
502.3.4 Values	Supports	Current and allowable values for each object are programmatically determinable based on HTML/ARIA object attributes.
502.3.5 Modification of Values	Supports	User-entered values can be set programmatically, including through assistive technology.
502.3.6 Label Relationships	Supports	Label relationships are programmatically determinable (see WCAG 2.4.6, 2.5.3, and 3.3.2.)
502.3.7 Hierarchical Relationships	Supports	SmartEvals uses HTML markup to convey hierarchical relationships.
502.3.8 Text	Supports	SmartEvals renders strings as plain text for compatibility with assistive technology.
502.3.9 Modification of Text	Supports	SmartEvals renders strings as plain text for compatibility with assistive technology.

Criteria	Conformance Level	Remarks and Explanations
502.3.10 List of Actions	Supports	Where interactive objects are used, SmartEvals uses HTML and ARIA object attributes to express lists of available actions such that they are programmatically determinable.
502.3.11 Actions on Objects	Supports	SmartEvals uses HTML/ARIA attributes to ensure that users can programmatically execute actions on objects through assistive technology.
502.3.12 Focus Cursor	Supports	SmartEvals exposes focus to allow users to track focus and text insertion point (see WCAG 3.2.1 and WCAG 2.4.7).
502.3.13 Modification of Focus Cursor	Supports	Cursor focus can be modified through keyboard controls (see WCAG 2.1.1).
502.3.14 Event Notification	Supports	All event notifications related to state changes, values, names, descriptions, boundaries, and other aspects of interaction are available to assistive technology.
502.4 Platform Accessibility Features	Not applicable	SmartEvals is not platform software.
503 Applications	*Heading cell – no response required*	*Heading cell – no response required*
503.2 User Preferences	Supports	SmartEvals is compatible with operating system and browser accessibility features as configured by the user, including settings for color, contrast, font type, font size, and focus cursor.
503.3 Alternative User Interfaces	Not applicable	SmartEvals does not provide an alternative user interface.
503.4 User Controls for Captions and Audio Description	*Heading cell – no response required*	*Heading cell – no response required*
503.4.1 Caption Controls	Supports	SmartEvals' use of audible elements is limited to video tutorials, all of which allow users to control captions at the same menu level as user controls for volume or program selection.
503.4.2 Audio Description Controls	Supports	User controls for audio description is presented at the same menu level as user controls for volume or program selection (see WCAG 1.2.5).
504 Authoring Tools	*Heading cell – no response required*	*Heading cell – no response required*
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not applicable	SmartEvals is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	SmartEvals is not an authoring tool.
504.2.2 PDF Export	Not applicable	SmartEvals is not an authoring tool.
504.3 Prompts	Not applicable	SmartEvals is not an authoring tool.
504.4 Templates	Not applicable	SmartEvals is not an authoring tool.

CHAPTER 6: SUPPORT DOCUMENTATION AND SERVICES
Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	*Heading cell – no response required*	*Heading cell – no response required*
602 Support Documentation	*Heading cell – no response required*	*Heading cell – no response required*
602.2 Accessibility and Compatibility Features	Supports	Accessibility features are detailed in user support documentation.
602.3 Electronic Support Documentation	Supports	See information in WCAG 2.2 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	All support documentation is provided in an electronic format.
603 Support Services	*Heading cell – no response required*	*Heading cell – no response required*
603.2 Information on Accessibility and Compatibility Features	Supports	Accessibility features are detailed in user support documentation.
603.3 Accommodation of Communication Needs	Supports	Contact SmartEvals Support at 1-888-309-1169 or support@smartevals.com with accommodation requests.

EN 301 549 REPORT

Notes:

CLAUSE 4: FUNCTIONAL PERFORMANCE STATEMENTS (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	SmartEvals uses HTML/WAI-ARIA attributes to label user interface elements to support operation with assistive technologies.
4.2.2 Usage with limited vision	Supports	SmartEvals supports magnification (e.g. browser zoom), as well as text reflow and single-column displays for users with a reduced field of vision (see WCAG 1.4.4). SmartEvals also supports browser extensions that allow users to view content in high contrast modes (see WCAG 1.4.3).
4.2.3 Usage without perception of colour	Supports	User perception of color is not required for operation of user interface elements. Certain graphical reports use color to convey meaning; however, these reports include alternative text descriptions and labels as an additional method of conveying information (see WCAG 1.4.1).
4.2.4 Usage without hearing	Supports	SmartEvals is fully operable without hearing. Auditory modes are limited to the context of training video content. All video content supports captions, and text alternatives are available in the form of a written help guide. See WCAG 1.2.1 and WCAG 1.2.2.
4.2.5 Usage with limited hearing	Supports	SmartEvals is fully operable without hearing. Auditory modes are limited to the context of training video content. All video content supports volume control, captions, and/or text alternatives. See WCAG 1.2.1, WCAG 1.2.2, and WCAG 1.2.3.
4.2.6 Usage with no or limited vocal capability	Not applicable	SmartEvals does not require vocal input.
4.2.7 Usage with limited manipulation or strength	Supports	SmartEvals does not require fine motor control or simultaneous actions. SmartEvals also supports keyboard operation (see WCAG 2.1.1).
4.2.8 Usage with limited reach	Not applicable	SmartEvals is a web-based software application with no physical free-standing or installed components. SmartEvals supports keyboard operation (see WCAG 2.1.1).
4.2.9 Minimize photosensitive seizure triggers	Supports	All visual content displays below recommended flash thresholds to minimize

Criteria	Conformance Level	Remarks and Explanations
		risk of triggering photosensitive seizures (see WCAG 2.3.1).
4.2.10 Usage with limited cognition, language or learning	Supports	All interactive elements on SmartEvals support consistent navigation (see WCAG 3.2.3) and consistent identification (see WCAG 3.2.4) to ensure ease of use. Form fields also offer error indication and suggestion to assist users.
4.2.11 Privacy	Supports	SmartEvals does not interfere with standard privacy controls of assistive technologies.

CLAUSE 5: GENERIC REQUIREMENTS
Notes: "Clause 5: Generic Requirements" is not applicable to SmartEvals because SmartEvals does not have closed functionality. SmartEvals supports the use of assistive technologies and allows users to adjust browser settings as needed. Tables containing criteria 5.1 through 5.6 are therefore omitted from this report.

CLAUSE 6: ICT WITH TWO-WAY VOICE COMMUNICATION
Notes: "Clause 6: ICT with Two-Way Voice Communication" is not applicable to SmartEvals because SmartEvals does not provide two-way voice communication. Tables containing criteria 6.1 through 6.6 are therefore omitted from this report

CLAUSE 7: ICT WITH VIDEO CAPABILITIES
Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	*Heading cell – no response required*	*Heading cell – no response required*
7.1.1 Captioning playback	Supports	SmartEvals makes limited use of video with synchronized audio for training tutorial purposes. All video content includes captions that users may choose to display or hide (see WCAG 1.2.2).
7.1.2 Captioning synchronization	Supports	Captions are synchronized with audio.
7.1.3 Preservation of captioning	Not applicable	SmartEvals does not convert or record video.
7.1.4 Captions characteristics	Supports	SmartEvals' video content player (YouTube) provides settings tools that allow users to adjust the presentation of captions, including font, size, text/background colors, edge style, and opacity.
7.1.5 Spoken subtitles	Supports	Spoken subtitles are available when viewing video content on YouTube.
7.2.1 Audio description playback	Supports	SmartEvals makes limited use of pre-recorded audio/video media for training tutorial purposes. Visual content conveyed by

Criteria	Conformance Level	Remarks and Explanations
		the video track is detailed in the standard audio track.
7.2.2 Audio description synchronization	Supports	SmartEvals makes limited use of pre-recorded audio/video media for training tutorial purposes. Visual content conveyed by the video track is detailed in the standard audio track.
7.2.3 Preservation of audio description	Not applicable	SmartEvals does not convert or record audio.
7.3 User controls for captions and audio description	Supports	All video content supports user control of captions at the same menu level as the user controls for volume or program selection.

CLAUSE 8: HARDWARE

Notes: Clause "8: Hardware" is not applicable to SmartEvals because SmartEvals is a browser-based web application that does not provide device connection points. Tables containing criteria 8.1 through 8.5 are therefore omitted from this report.

CLAUSE 9: WEB *(SEE WCAG 2.2 SECTION)*

Notes: See WCAG 2.2 Report for details regarding conformance to requirements detailed in Clause 9. Web.

CLAUSE 10: NON-WEB DOCUMENTS

Notes: Clause "10: Non-Web Documents" is not applicable to SmartEvals because SmartEvals is a browser-based web application. Tables containing criteria 10.1 through 10.6 are therefore omitted from this report.

CLAUSE 11: SOFTWARE

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	*Heading cell – no response required*	*Heading cell – no response required*
11.1.1.1 through 11.4.1.3	See WCAG 2.2 Report	See information in WCAG 2.2 Report
11.5 Interoperability with assistive technology	*Heading cell – no response required*	*Heading cell – no response required*
11.5.1 Closed functionality	*Heading cell – no response required*	*Heading cell – no response required*
11.5.2 Accessibility services	*Heading cell – no response required*	*Heading cell – no response required*
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17

Criteria	Conformance Level	Remarks and Explanations
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not applicable	SmartEvals is not platform software. See WCAG 2.2 Report for details on conformance with web application requirements.
11.5.2.5 Object information	Not applicable	SmartEvals is not platform software. See WCAG 2.2 Report for details on conformance with web application requirements.
11.5.2.6 Row, column, and headers	Not applicable	SmartEvals is not platform software. See WCAG 2.2 Report for details on conformance with web application requirements.
11.5.2.7 Values	Not applicable	SmartEvals is not platform software. See WCAG 2.2 Report for details on conformance with web application requirements.
11.5.2.8 Label relationships	Not applicable	SmartEvals is not platform software. See WCAG 2.2 Report for details on conformance with web application requirements.
11.5.2.9 Parent-child relationships	Not applicable	SmartEvals is not platform software. See WCAG 2.2 Report for details on conformance with web application requirements.
11.5.2.10 Text	Not applicable	SmartEvals is not platform software. See WCAG 2.2 Report for details on conformance with web application requirements.
11.5.2.11 List of available actions	Not applicable	SmartEvals is not platform software. See WCAG 2.2 Report for details on conformance with web application requirements.
11.5.2.12 Execution of available actions	Not applicable	SmartEvals is not platform software. See WCAG 2.2 Report for details on conformance with web application requirements.
11.5.2.13 Tracking of focus and selection attributes	Not applicable	SmartEvals is not platform software. See WCAG 2.2 Report for details on conformance with web application requirements.
11.5.2.14 Modification of focus and selection attributes	Not applicable	SmartEvals is not platform software. See WCAG 2.2 Report for details on conformance with web application requirements.
11.5.2.15 Change notification	Not applicable	SmartEvals is not platform software. See WCAG 2.2 Report for details on conformance with web application requirements.
11.5.2.16 Modifications of states and properties	Not applicable	SmartEvals is not platform software. See WCAG 2.2 Report for details on conformance with web application requirements.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.17 Modifications of values and text	Not applicable	SmartEvals is not platform software. See WCAG 2.2 Report for details on conformance with web application requirements.
11.6 Documented accessibility usage	*Heading cell – no response required*	*Heading cell – no response required*
11.6.1 User control of accessibility features	Not applicable	SmartEvals is not platform software. See WCAG 2.2 Report for details on conformance with web application requirements.
11.6.2 No disruption of accessibility features	Supports	SmartEvals does not disrupt operating system and browser accessibility features configured by the user.
11.7 User preferences	Supports	SmartEvals respects user preferences for user-defined operating system and browser settings, including font size, default zoom, focus cursor, and contrast.
11.8 Authoring tools	*Heading cell – no response required*	*Heading cell – no response required*
11.8.1 Content technology	*Heading cell – no response required*	*Heading cell – no response required*
11.8.2 Accessible content creation	Not applicable	SmartEvals is not an authoring tool. See WCAG 2.2 Report for details on conformance with web application requirements.
11.8.3 Preservation of accessibility information in transformations	Not applicable	SmartEvals is not an authoring tool. See WCAG 2.2 Report for details on conformance with web application requirements.
11.8.4 Repair assistance	Not applicable	SmartEvals is not an authoring tool. See WCAG 2.2 Report for details on conformance with web application requirements.
11.8.5 Templates	Not applicable	SmartEvals is not an authoring tool. See WCAG 2.2 Report for details on conformance with web application requirements.

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	*Heading cell – no response required*	*Heading cell – no response required*
12.1.1 Accessibility and compatibility features	Supports	SmartEvals product documentation covers accessibility and compatibility features. Users may obtain product documentation through the SmartEvals interface or by contacting SmartEvals Customer Support (Tel. 1-888-309-1169).
12.1.2 Accessible documentation	See WCAG 2.2 Report	All support documentation is provided in an electronic format. See WCAG 2.2 Report.
12.2 Support Services	*Heading cell – no response required*	*Heading cell – no response required*
12.2.2 Information on accessibility and compatibility features	Supports	SmartEvals product documentation includes information on compatibility with assistive technology and features that are specifically designed to promote accessibility.
12.2.3 Effective communication	Supports	Support services are primarily provided via email or telephone (at the user's option). Additional support communication methods can also be accommodated to facilitate user support.
12.2.4 Accessible documentation	Supports	Documentation produced/distributed by support services is provided in an electronic format that conforms to Clause 9 (see WCAG 2.2 Report for conformance details).

CLAUSE 13: ICT PROVIDING RELAY OR EMERGENCY SERVICE ACCESS

Notes: Clause "13: ICT Providing Relay or Emergency Service Access" is not applicable to SmartEvals because SmartEvals is a browser-based web application that does not offer two-way voice communication. Tables containing criteria 13.1 through 13.3 are therefore omitted from this report.

LEGAL DISCLAIMER (COMPANY)